



Transforming VA Community Care

Current Community Care Programs Are Confusing

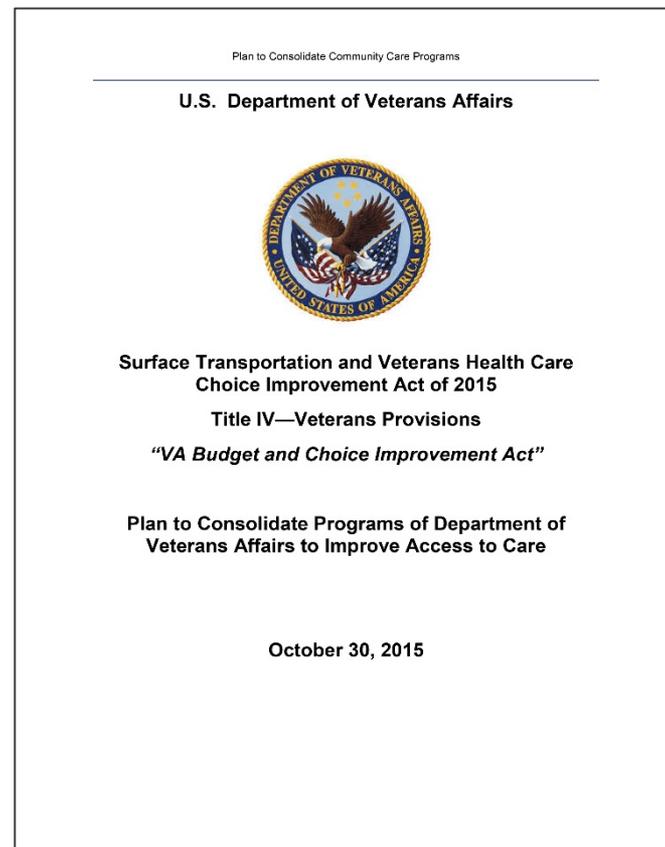
Community Care today is complicated and consists of multiple programs that cause confusion for Veterans, community providers, and VA staff.



To address this issue, VA proposed a plan to Congress. This plan addresses immediate improvements to community care while driving towards the future.

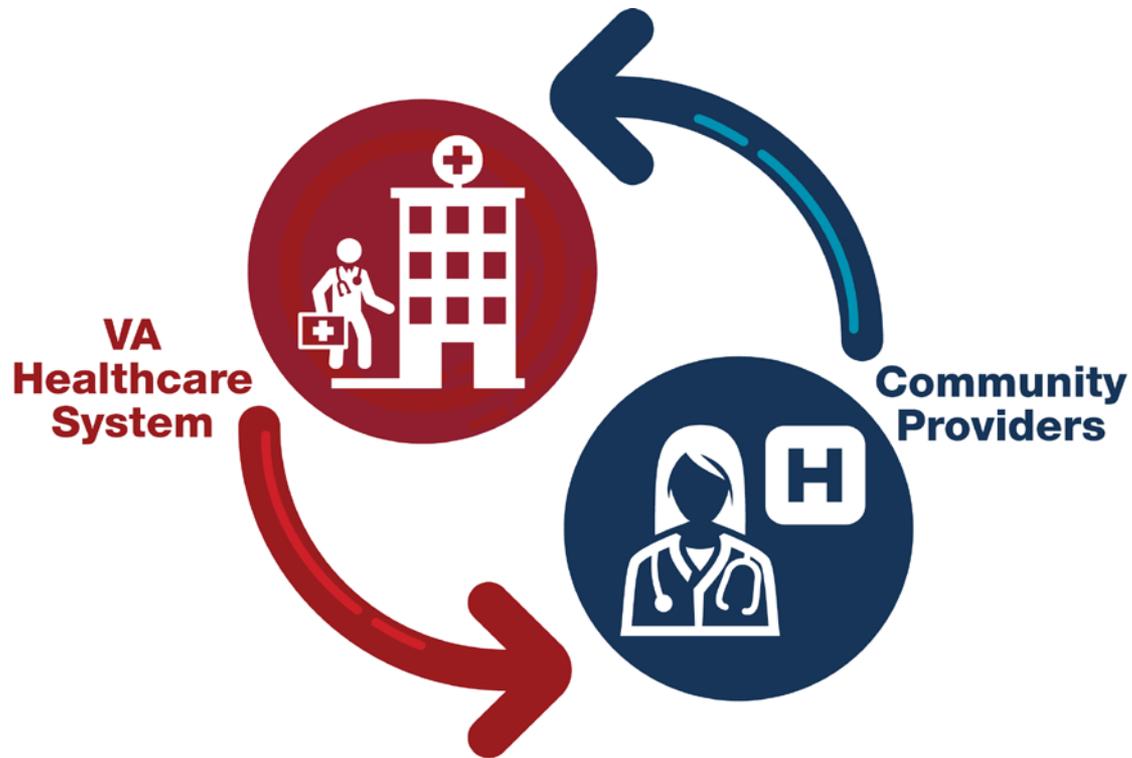
Gathered Feedback from Key Stakeholders

We made sure to incorporate feedback from key stakeholders representing diverse groups and backgrounds to create the plan.



[VA Community Care Plan](#)

Building an Integrated Health Network



Deliver a program that is easy to understand, simple to administer, and meets the needs of Veterans, community providers, and VA Staff

How Do We Get There?

VA is taking immediate steps to improve stakeholders' experiences while also planning and implementing long-term improvements for the new community care program.

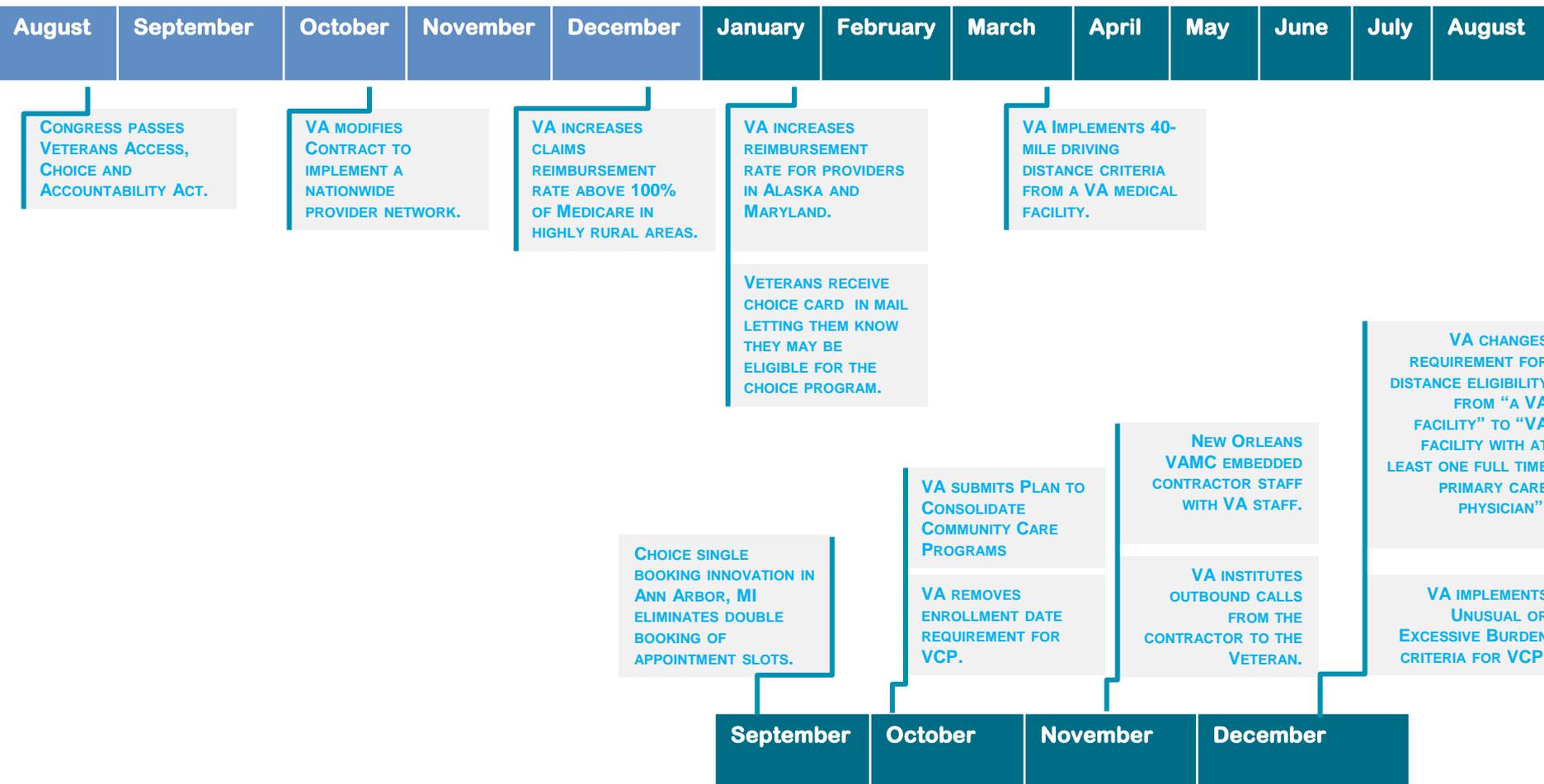


Short-Term Improvements

Rapid Changes to Community Care

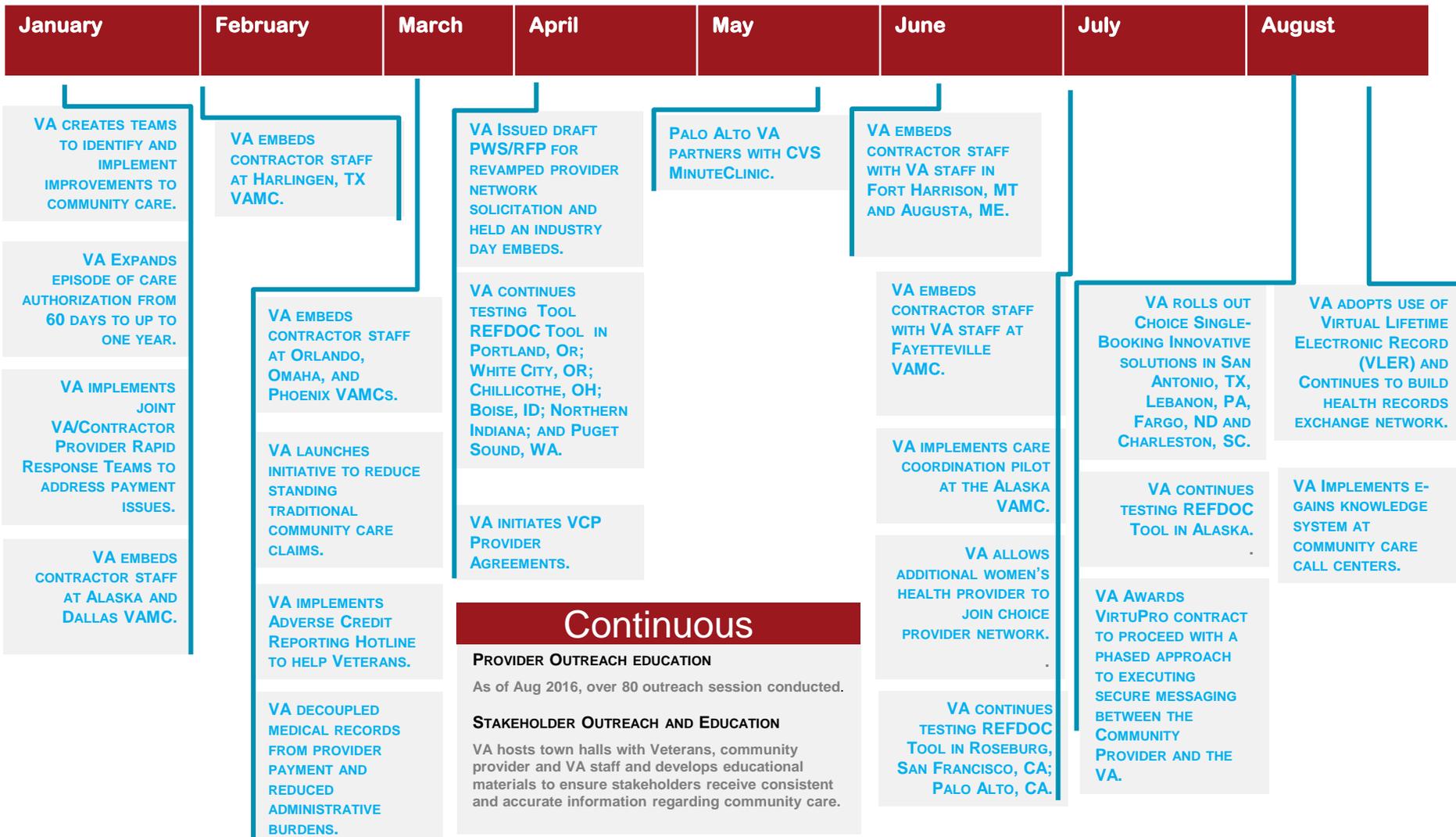
2014

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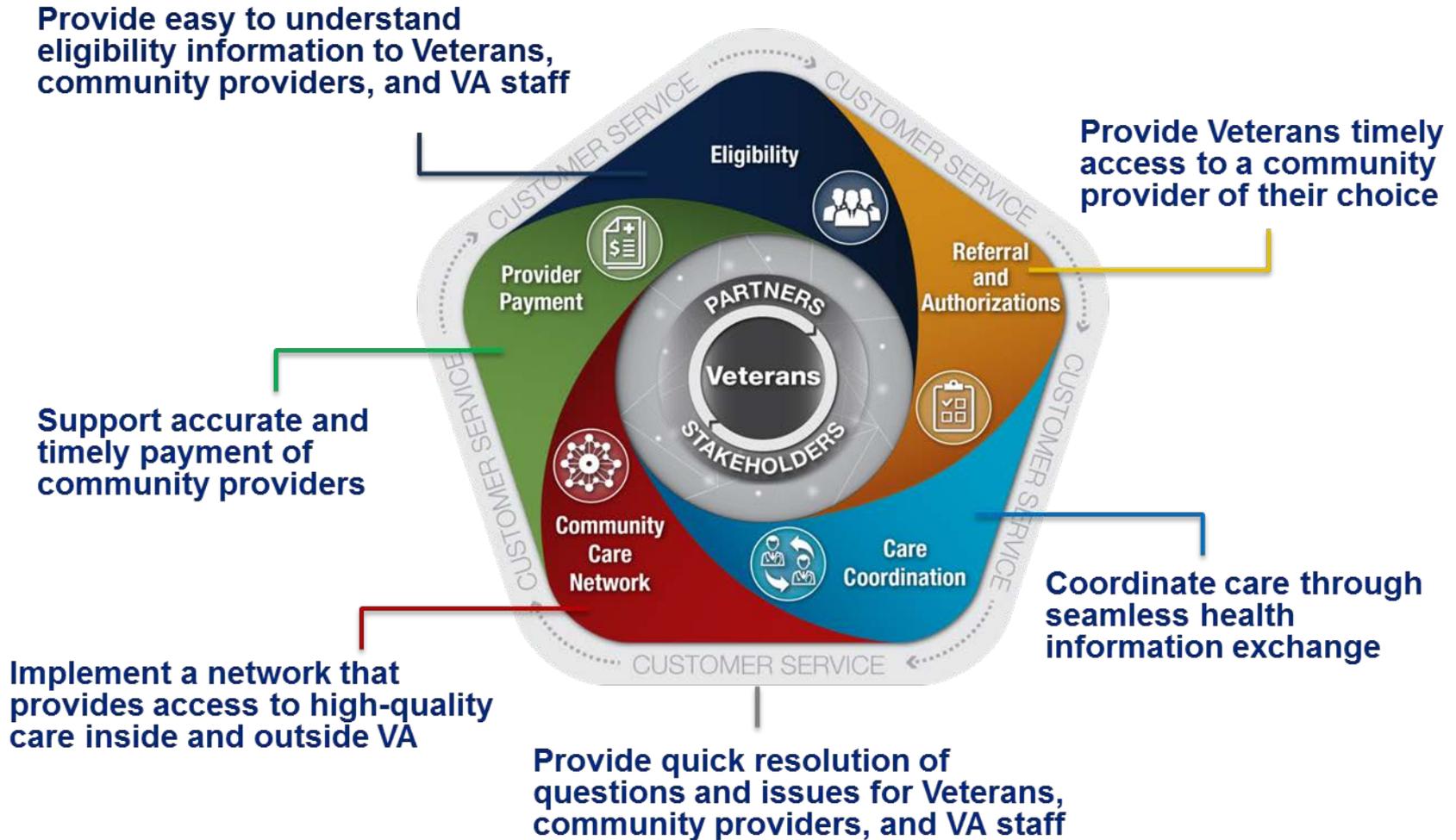
Rapid Changes to Community Care

2016



Long-Term Improvements

Five Key Components Trace the Veteran Community Care Journey



Congressional Action – Supporting Legislation

VA cannot move to the future state without Congressional action. Our proposals are less complex, allow for flexibility, and reflect industry standards.

Action	Supporting Legislation Needed	Benefit
Simplify the Program	<ul style="list-style-type: none"> Improving Veterans Access to Community Care by Establishing the New VCP Improving Veterans Experience by Consolidating Existing Programs Improving VA's Partnerships with Community Providers to Increase Access to Care (Provider Agreements) 	Enables VA to provide simplified and consistent access to community care.
Improve Emergency Care	<ul style="list-style-type: none"> Improving Veterans Access to Emergency Treatment and Urgent Care 	Provides clarity to Veterans when they need Emergent or Urgent care.
Ensure Accurate Provider Payment	<ul style="list-style-type: none"> Formalizing VA's Prompt Payment Standard to Promote Timely Payments to Providers Aligning with Best Practices on Collection of Health Insurance Information Increasing Accuracy of Funding by Recording Community Care Obligations at Payment 	Allows VA to pay community providers in a consistent and timely manner.
Flexibility in Community Care Funding	<ul style="list-style-type: none"> Improving Access to Community Care through Choice Fund Flexibility Increasing Access and Transparency by Requesting Budget Authority for a Community Care Account Streamlining Community Care Funding 	Supports transparency and visibility of VA's Community Care funding.
Improve Care Coordination	<ul style="list-style-type: none"> Improving Care Coordination for Veterans through Exchange of Certain Medical Records 	Improves care coordination for Veterans.

FQHCs are an important part of the VA network

FQHCs Within the PC3/Choice Program



867 contracted FQHC facilities



1551 unique FQHC clinic sites



6475 unique providers



687 FQHC grantee organizations

Questions?

Thank you for your time and support.