



RALPH H. JOHNSON VA MEDICAL CENTER

FREQUENTLY ASKED QUESTIONS

- ◆ **What is your web site address?**
www.charleston.va.gov
- ◆ **What is your toll free number?** 1-888-878-6884
- ◆ **What is your veteran population in South Carolina?** Projections for FY 2007 427,274; Projections for FY 2007 143,606 enrollees
- ◆ **How many patients do you serve?** 41,627 for FY 2007
- ◆ **How many outpatient visits do you provide?** 322,353 in Charleston; 56,830 in Savannah; 47,173 in Myrtle Beach; 7,218 in Beaufort; 41,941 in Goose Creek; 475,515 total outpatient visits in FY 2007
- ◆ **What is your budget?** Total Medical, Administration & Facilities Appropriations was \$211,846,855 in FY 2007
- ◆ **How much do you spend on employee salaries and benefits?** \$104,453,776 in FY 2007
- ◆ **How much do you spend on drugs and medicine?** FY 2007 CMOP \$21,603,644 and Local Pharmacy \$8,830,970 for a total of \$30,434,614
- ◆ **How many operating beds do you have?** 102
- ◆ **How many hospital beds do you have?** 67 medicine beds; 3 neurology beds; 32 surgery beds; 15 psychiatry beds; 117 total authorized beds
- ◆ **How many nursing home beds do you have?** 28 authorized beds
- ◆ **How many domiciliary beds do you have?** 0
- ◆ **What is your average daily census?** 66.5 for FY 2007
- ◆ **What is your average length of stay?** Hospital 65.1 and NHCU 12.2 for FY 2007
- ◆ **How many inpatients do you treat?** 4,000 inpatients and 40 NHCU patients treated for FY 2007
- ◆ **How many employees do you have?** FY 2007 FTEE NONCUM is 1185.90 (excludes research)
- ◆ **What is your FTEE?** FY 2007 FTEE CUM 1,158.4 (excludes research appropriation)
- ◆ **How many full time physicians do you have?**
CUM FTEE 61.4; number of employees PP19 = 66
- ◆ **How many part time physicians do you have?**
CUM FTEE 24.7; number of employees PP19 = 53
- ◆ **What are Clinical Intervention Quadrant Scores?**
They are scores that consider how much improvement has been made and what results have been achieved by health care providers giving care to veterans across the country.
- ◆ **What is your Clinical Intervention Quadrant Score?** We met the exceptional quadrant scores for cancer, cardiovascular and surgery care. We were less than satisfactory in the endocrine and tobacco quadrants. We have exceptional scores in functional status, healthy community and established patient wait times. Our patient satisfaction scores are fully satisfactory for outpatient and exceptional for inpatient.
- ◆ **How many outpatient surgeries do you perform?** 1,961 in FY 2007
- ◆ **How many inpatient surgeries do you perform?** 856 in FY 2007
- ◆ **How many cardiac catheterization procedures do you perform?** 802 in FY 2007
- ◆ **How many open heart surgery cases do you perform?** 133 in FY 2007
- ◆ **How many prescriptions do you fill?** 1.76 million (outpatient) in FY 2007
- ◆ **How many CMOP prescriptions are filled?** 19,993,984 in FY 2007
- ◆ **How many volunteers do you have?** 587 in FY 2007
- ◆ **What are your community gifts and donations?** \$62,843.28 in cash donations were received in FY 2007; non-cash donations were \$72,432
- ◆ **What are your total 3rd party & 1st party collections?** Total 1st party: \$5,906,708 for FY 2007; Total 3rd party: \$13,204,214 for FY 2007
- ◆ **What are your most recent Joint Commission scores?** Joint Commission does not use scores any more. We are fully accredited.



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- ◆ **When was Charleston VAMC opened?** 1966
- ◆ **How many acres does Charleston VAMC occupy?** 16.19 acres
- ◆ **Who are your major academic affiliates?** We are affiliated with 62 different educational institutions, primarily with the Medical University of South Carolina.
- ◆ **How many residents do you have?** 78.5 FTE for 2007-2008 academic year
- ◆ **How many research projects are ongoing?** 196 research projects
- ◆ **How many research investigators do you currently have?** 76 research investigators
- ◆ **What is your research budget?** For FY 2007: \$5 million from VA; \$8 million from NIH; \$2 million from outside sources; total is \$15 million
- ◆ **What national awards/recognitions have your clinical staff been awarded?** Florence N. Hutchison, MD, Chief of Staff, received the national Mark Walcott Award for Clinical Excellence and we also had two Research REAP awardees. For three years researchers at Charleston VAMC have received the VISN 7 Henry Middleton Award for Research Excellence. They are: Maria Lopes-Virella, MD (2006); John Raymond, MD (2005); and George Cooper, MD (2004). M. Rita Young, Ph.D., received the Senior Research Career Scientist award in 2006 and Howard Becker, Ph.D. received Research Career Scientist.
- ◆ **How many Community Based Outpatient Clinics (CBOCs) do you have?** 4 - Savannah, GA; Myrtle Beach, SC; Beaufort, SC; and Goose Creek, SC
- ◆ **How many Vet Centers are you affiliated with?** 2 - Savannah, GA and North Charleston, SC
- ◆ **What is your NRM budget for FY 2007 and 2008?** \$4,663,812 for FY 2007; between \$14,839,586 and \$17,280,068 for FY 2008 depending on pending budget from Congress
- ◆ **What is your capital investment in the Goose Creek clinic?** \$6.2 million
- ◆ **How many parking spaces do you have?** 974
- ◆ **What partnerships do you currently have with DoD?** We have a community based outpatient clinic (CBOC) within the Beaufort, SC Naval Hospital. We lease space and the Navy performs lab and radiology services for VA patients. We have hired a phlebotomist who works in the Navy lab and assists with blood draws for both VA and DoD patients. We also lease administrative space from Naval Hospital Charleston.
- ◆ **What future opportunities for partnerships do you have with DoD?** We are a partner in a joint venture with Naval Health Clinic Charleston on the construction of a new Navy Ambulatory Care Center to be located on the grounds of the Naval Weapons Station, Goose Creek, SC. Ground has been broken and construction is underway with activation planned for FY 2009. There also continues to be ongoing discussion between us, Naval Health Clinic Charleston, Naval Hospital Beaufort and 437th Airlift Wing, Charleston Air Force Base staff on many sharing opportunities including clinical specialty services.
- ◆ **What is the current status between VA & MUSC?** VA recently purchased a \$2.7 million Tomotherapy unit that is installed in an MUSC facility and will provide radiation therapy services to both VA patients and citizens of South Carolina. VA and MUSC also continue to explore other collaborative sharing opportunities.
- ◆ **What do the CARES projections show for Charleston?**

	2005	2015	2025
SC Vet Pop	432,368	393,203	347,825
SC Enrollees	135,709	148,611	139,132
<i>Beds</i>	<i>2005</i>	<i>2015</i>	<i>2025</i>
Med	46	41	38
Surg	29	21	15
MH	13	14	13
Total	88	76	66
<i>BDOC</i>	<i>2005</i>	<i>2015</i>	<i>2025</i>
Med	14,263	12,663	11,690
Surg	9,132	6,646	4,743
MH	3,977	4,138	3,984
Total	27,372	23,447	20,417
<i>Outpatient Workload (clinic stops)</i>	<i>2005</i>	<i>2015</i>	<i>2025</i>
Primary Care	102,482	148,234	161,793
Mental Health	42,281	69,809	77,603
Specialty/Other	210,185	368,146	410,180
Total	354,948	586,189	649,576